



City of **Norfolk** Department of Utilities

April 30, 2013

UPDATE

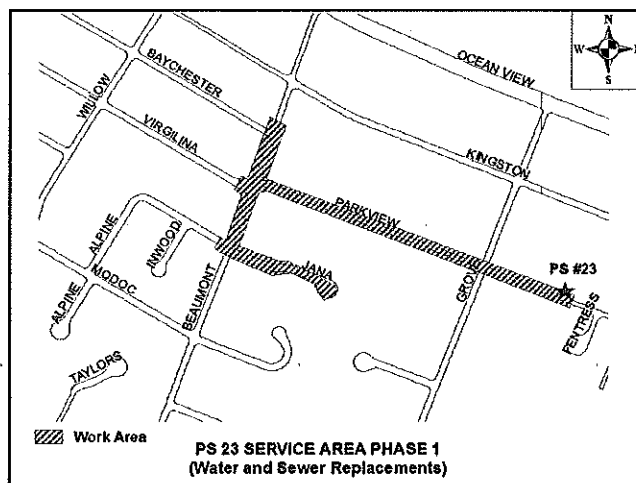
Bayview Pump Station 23 Service Area Water and Sewer Replacement, Phase 1

Dear Valued Customer:

The \$2 million water and sewer infrastructure improvement project currently in your neighborhood as shown on the map to the right is progressing.

To date, new water and sewer services have been installed along Parkview Avenue between the pump station and Beaumont Street and on Beaumont Street between Baychester Avenue and Jana Court.

We are anticipating the completion of the installation of the new sewer services within Jana Court by the end of May.



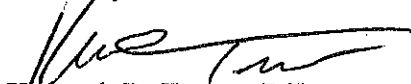
Grading and paving activities will begin in the month of May and start along Parkview Avenue between the pump station and Beaumont Street, then progress along Beaumont Street, and finish in Jana Court. During paving, the contractor will coordinate parking and access for residents to ensure the paving activity can be completed. The entire project is expected to be complete by midsummer.

The City and our contractor will continue to do our best to minimize the unavoidable disruptions associated with construction activities.

If you have any questions or concerns regarding this project, please do not hesitate to contact the City's on-site construction inspector, Rhonda Wyda. She can be reached by cell phone at 651-8433 to respond quickly. You may also contact the Project Manager, Leticia Quejada at 664-6768.

The Department of Utilities appreciates your patience during this project and looks forward to completing this project which will enhance your water and sewer services and provide newly paved streets very soon.

Sincerely,


Kenneth R. Turner, P.E.
Engineering Manager